



ASSURANCES • PLACEMENTS • CONSEILS INC.

Montreal, July 20, 2010

Mr. Sean Mulcair
Solutions Gradient
346, Sugar Bush
Hudson (Quebec)
J0P 1H0

Re : Congratulations Solutions Gradient

Dear Mr. Muclair,

We really appreciated your openness and availability. You understood well our business model.

Through your intervention and your team's analytical ability, we were able to measure our activities on our Web initiative and development, allowing us to add value where it would be most beneficial. You also became involved in understanding our business process, scrutinizing it and identifying gains in productivity.

Various solutions were submitted to us, taking into account not only our own operations but also current industry trends. You were able to bring to us an original approach that is true to our reality.

Your offer to assist us with the implementation of the solution has been greatly appreciated.

Congratulations to you and your team at Solutions Gradient for your excellent work.

Ross Gagné
Marketing Director

